

INQUIRE

IQ³

SOCIAL SERVICES

Your Next Generation Interview Solution



THE PROBLEM

- ✓ 93% Of Case Workers Experience High Stress Due To Increased Workloads/Travel
- ✓ Constant Scheduling Conflicts With Case Workers & Families
- ✓ Inaccurate Maintenance Of Case Records Due To No Centralized Storage Of Reports & Files
- ✓ Lengthy Interviews Due To Hand Written Notes
- ✓ Repeat Interviews With Cases Involving A Child



THE SOLUTION

- ✓ Capture 100% Of Audio & Video-Reduces Need For Note Taking
- ✓ Live Collaboration With Streaming And Chat
- ✓ Simple & Robust Data Management Software
- ✓ Attach & Centralize Reports And Files
- ✓ Information Stored Securely In The Cloud



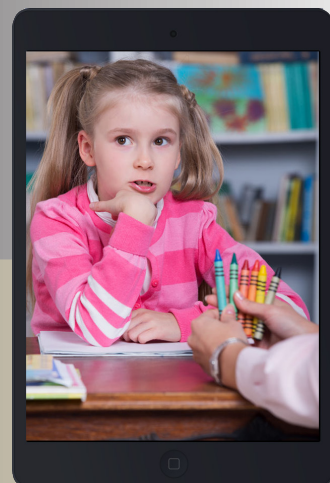
THE VALUE

- ✓ Live Collaboration & Accurate Recording Eliminates He Said/She Said Liability
- ✓ Eradicates Scheduling Conflicts With Remote Meetings From Anywhere
- ✓ Significantly Reduces Need For Follow Up Interviews
- ✓ Dramatically Reduces Case Load Stress On Social Workers
- ✓ Streamlined Storage Of All Case Documents, Regardless If Case Worker Changes



FEATURES

- Video Conferencing With Multiple Parties
- Recorded Events For Post Event Analysis, QA & Reports
- Text Chat, Notes, Bookmarks, Geo-Tagging
- Share Events With Other Case Workers
- Privileged And Confidential Documents
- HTML5 And IETI Compliant



INQUIRE IQ³

INQUIRE IQ3 IS THE NEW GENERATION OF SOFTWARE FOR INTERVIEWS, INVESTIGATIONS, AND INSPECTIONS.

Inquire creates interviews, investigations, and incidents using an Android or IOS Application. It can also be used as a transcription device. Stream them live, record with bookmarks and notes, create audio and chat conferences, and automatically upload to the Inquire Server. Manage all of your interviews, meetings, investigations, and incidents in one location. Watch them live or later search on date, time, case ID, interviewer/investigator, interviewee, bookmarks, bookmark notes, GPS location, and device ID. In addition, perform QA evaluations and run reports.

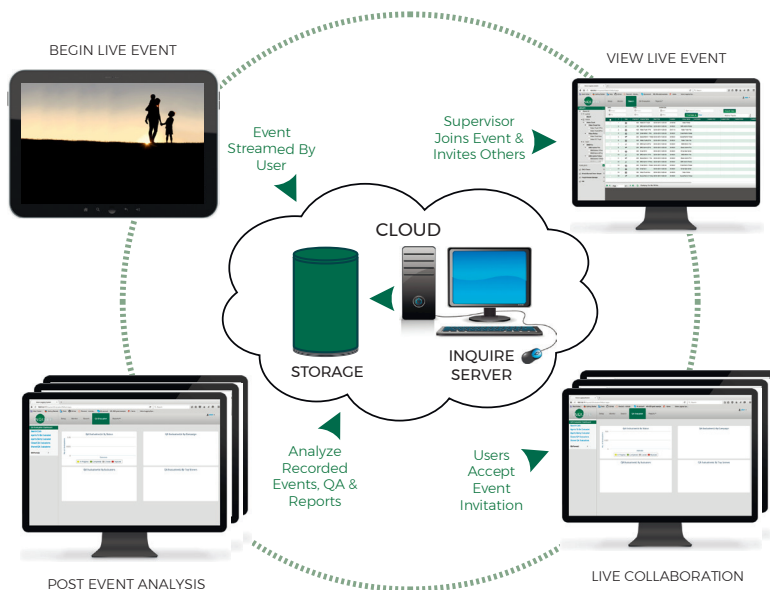
Social workers, child advocacy specialist, adoption professionals, and healthcare advocates help people respond to and cope with social, economic, emotional and behavioral problems in their daily lives. The schedule of a social worker may change depending on client scheduling, paperwork, staff meetings and other factors. Child and family, clinical, health care, and mental health and substance abuse social workers represent the main specialties in social work.

“Exhausted all the time, irritable, snappy”: that was the impact of work stress on the life of one local government social worker. It is not an uncommon tale. A Guardian survey of 3,700 people in public services and the voluntary sector has found that stress levels are high, with 93% experiencing some level of stress. In local government, 999 people took the survey, including many social workers and other social care professionals. It is their comments that tell the story of increasing stress due to fewer resources, increased workloads and reduced staff. One social worker said that “the pressures we are facing at the moment” meant stress was “inevitable”.³ Introducing a simple and effective way for social workers to interact with their clients which reduces paperwork, allows for remote interview, and accurately documents their cases, will inevitably also reduce their stress levels.

Inquire IQ3 can do all of the above with simplicity and efficiency.

Case load is a major concern in most departments. Additionally, trying to maintain an accurate case record is also a challenge. Many clients move repeatedly and may have numerous personnel assigned to them over time.

IQ3 allows for simple retrieval and management of interviews as well as attached documentation, which can be retrieved from any web-browser, anytime, anywhere.



FEATURES

- » Simple Operation
- » Accurate Documentation
- » Uses Their Own Smartphone
- » Quick Retrieval From Any Web-Browser
- » Easy Reformatting for Distribution to Other Departments
- » Attaches Files/Graphics to the Record
- » Customize Bookmarks & Reports
- » Improves Client/Worker Relationship
- » Simplifies Scheduling Issues
- » Reduces Number of On-site Follow-ups
- » Increases Interview Accuracy
- » Substantially Reduces Liability Issues
- » Eliminates Note Taking
- » Decrease Time Spend on Paperwork
- » Review, Reformat and Distribute From Any PC